

2021 COMMUNITY BENEFIT SNAPSHOT

We invest in Washington state's health.

Caring for our communities is vitally important. To achieve our vision of health for a better world, we work closely with local partners to ensure we respond to the most pressing needs.



Taking action on health challenges

In 2021, we continued to focus on pandemic response and other core priorities including equitable access to care, housing and homelessness, mental health and substance use, and food insecurity.

Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.



Community health improvement and strategic partnerships
\$22 MILLION



Health professions education and research
\$68 MILLION



Subsidized health services
\$26 MILLION



Free and discounted care for the uninsured and underinsured
\$75.5 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$471 MILLION

*Data is consolidated based on unaudited financial reporting.

The numbers include home and community care investments and joint ventures by percentage ownership.

Our shared values in action

Improving access to care across Washington



The Providence family of organizations in Washington is advancing our vision of health for a better world in ways that respond to the unique needs of our patients and communities.

Ali in Spokane is grateful to Providence Sacred Heart Medical Center for repairing her badly broken ankle and approving her request for financial assistance. The bills would have been crushing for the 28-year-old, just out of college and working an entry-level job. "Providence gave me absolute peace of mind during one of the hardest times in my life, and I am immensely grateful," Ali says. "My life would look different today if I hadn't received that assistance."

In Seattle, some patients visit the emergency room because it's the only care they can access. Swedish Medical Center First Hill has developed an emergency care navigator program to connect these patients with care and services in more suitable non-acute settings. Care navigator Lacey Haymon recalls, "A patient with Medicaid needed hernia surgery, but he kept missing his pre-surgery appointments. I developed a recovery plan that included stable housing post-surgery. After his successful surgery, he hasn't returned to the emergency room."

In the Tri-Cities region, Kadlec partners with the Grace Clinic to help provide free medical, dental, and mental health services to about 7,000 uninsured patients every year. "Kadlec is a financial supporter, they provide charity care access to our patients that we refer to them, they supply equipment, and several of their employees volunteer with us," says Mark Brault, volunteer CEO for the clinic.

“The second year of the pandemic challenged all of us in ways we could never have foreseen. Throughout these difficult times, Providence, Swedish, Kadlec and PacMed have been unwavering in our support of people across Washington state through our community benefit investments.”

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Health for a better world.